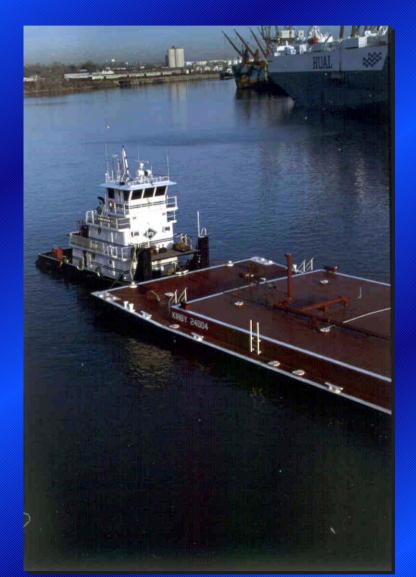


Les Sutton Kirby Corporation





Almost none!



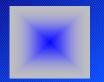
Public Perception of Waterway Transportation

- Almost none!
 - Where people live
 - Where they work

What they worry about







Testing Creative Concepts for National Waterways'
Public Affairs and Consumer Education Campaign

A Focus Group Report to:

National Waterways Conference

February 2001

Fleishman-Hillard Research Fleishman-Hillard, Inc.

> 200 North Broadway St. Louis, MO 63102 314/982-1700

Testing Creative Concepts for National Waterways' Public Affairs and Consumer Education Campaign

A Survey Report to:

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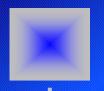
March 2001

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- Not a 'top of mind" subject
 - Inland Waterway System doesn't mean transportation
 - Do not think it needs maintenance
 - It is established, It is cheap, Industries like it
- Very little public perception of navigation



- Not a 'top of mind" subject
- When reminded agreed it was important
 - History
 - Fewer trucks on the roads
 - Less pollution/noise
 - Part of the overall transportation system
- Very little public perception of navigation



- Adults learn only when they need to
- Process information only when needed
- Entertainment
 - Blood, sex, violence, scandal
 - O. J. Simpson
 - War



- Waterway opponents understand how adults learn
- Attacks tied to events
 - Whistleblower story
 - Firing of Mike Parker
 - American Rivers "10 Most Endangered"
 - Lewis & Clark celebration



- 1. Barges are efficient
- 2. Barges are environmentally friendly
- 3. Barges relieve highway congestion







Maintaining a Healthy, Viable Inland Waterway System is Important



Who is interested in the story ?

- Editorial Boards
- Opinion Leaders
- Inside the Beltway





 U. S. House of Representatives Committee on Transportation and Infrastructure - May 23, 2001 Press Release

 "Given that water transportation is an efficient, effective, and environmentally responsible means of moving freight, we would be wise to make full use of our maritime transportation system."

> Representative Jim Duncan,
> Chairman of the Water Resources and Environment Subcommittee



Barges Relieve Highway Congestion







To Move the Domestic Waterborne Commerce by Truck Would Require:





9.9 billion gallons of additional fuel





To Move the Domestic Waterborne Commerce by Truck Would Put:





Some Good News

- Our opponent's story is not resonating with the public either
 - Their real story is not anti-waterway. It is anti-farm
- They want to try a cooperative approach on the Upper Mississippi
- Chris Brescia is meeting with them today



Summary

- Adults learn only when they need to
- Water transportation is not very important to them
- Reach them with what is important to them
 - Highway congestion
 - Clean air
- Influence decision makers

